

## CLIENT SATISFACTION

The Client Satisfaction Survey is provided to all individuals who visit the HHSA Adult Services Branch on Breslauer Way. The surveys are strategically placed throughout the building and are easily accessible to everyone. Surveys are anonymous and are collected from drop boxes throughout the building.

The overall survey results include data from the following adult service areas: access, outpatient, alcohol and drug, and crisis.

### Customer Satisfaction Survey Results July 2014 through June 2015

Total surveys collected = 29

