

Results for CPI Trainings Presented Through Dates: 1/25/2013 – 2/26/2015

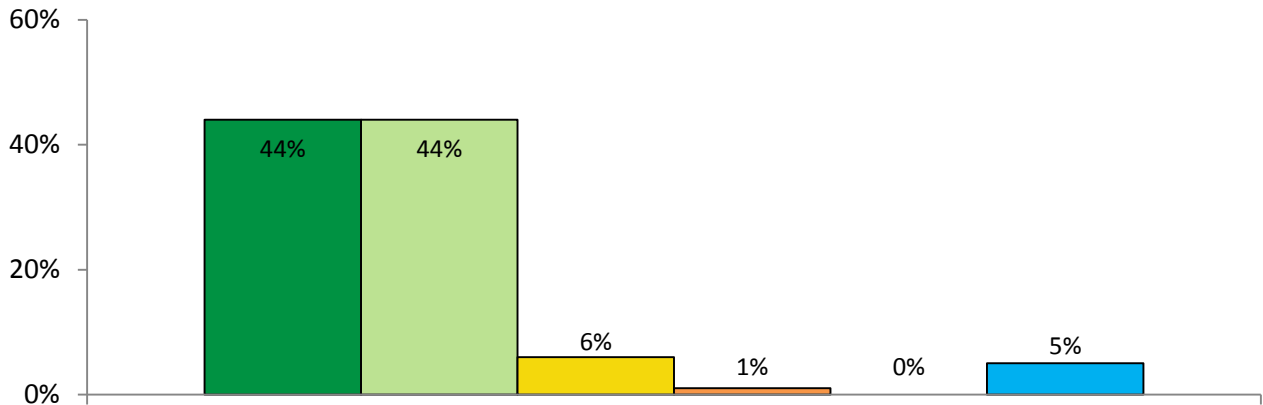
Number of Trainings: 47

Number of Evaluations: 709

Number of Participants Trained: 715

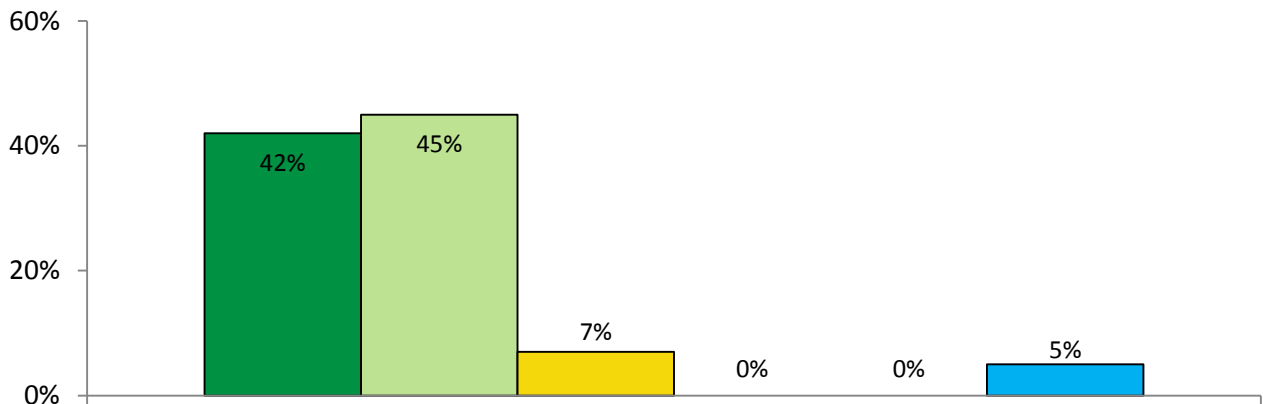
**Program Objectives**

As a result of completing this program, I believe that I have learned to:



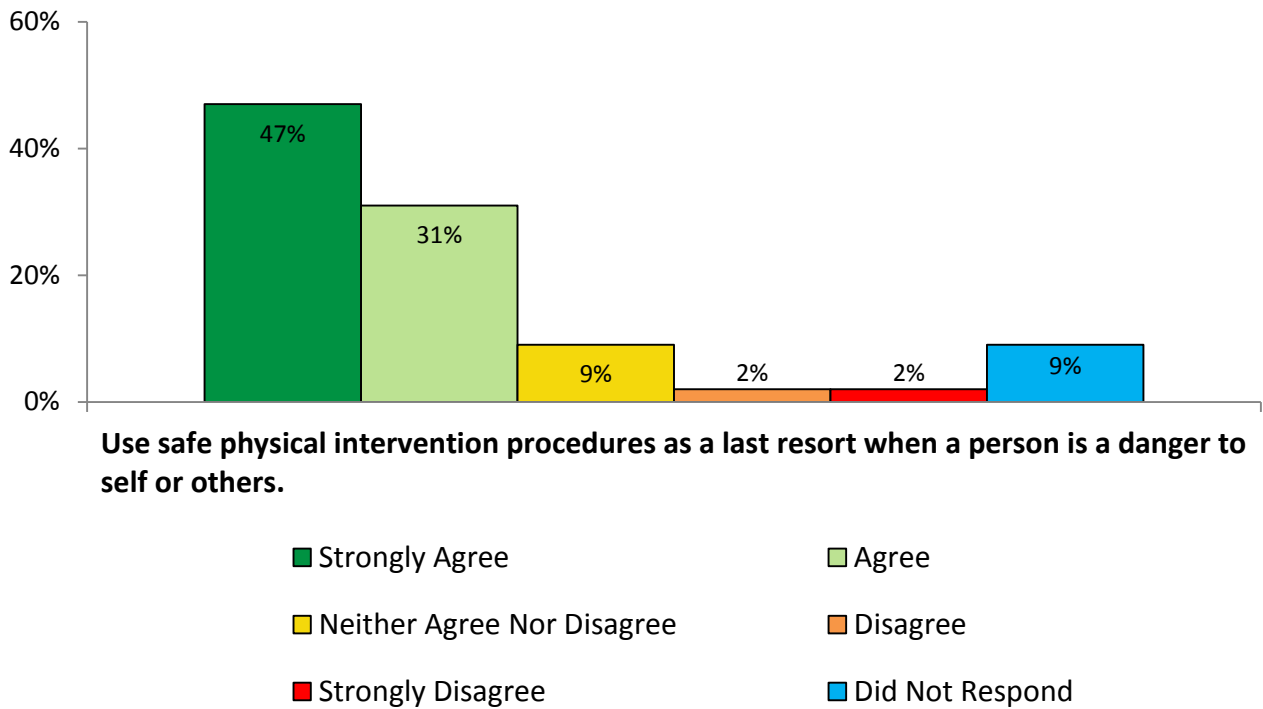
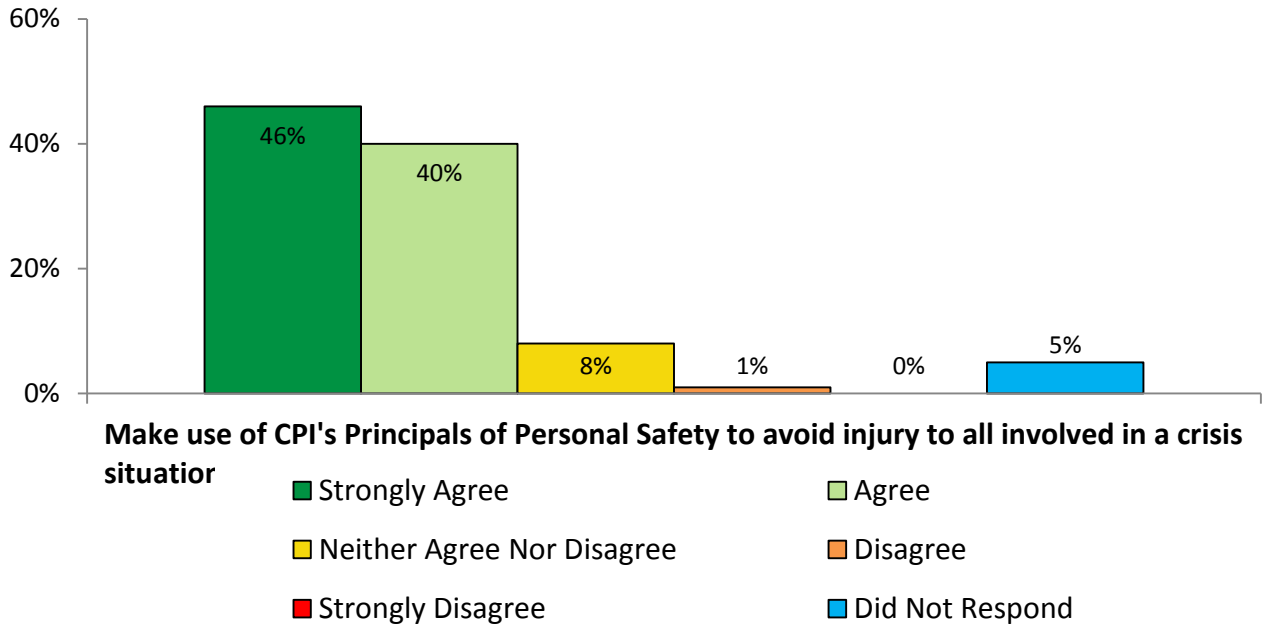
**Use nonverbal techniques to prevent acting-out behavior.**

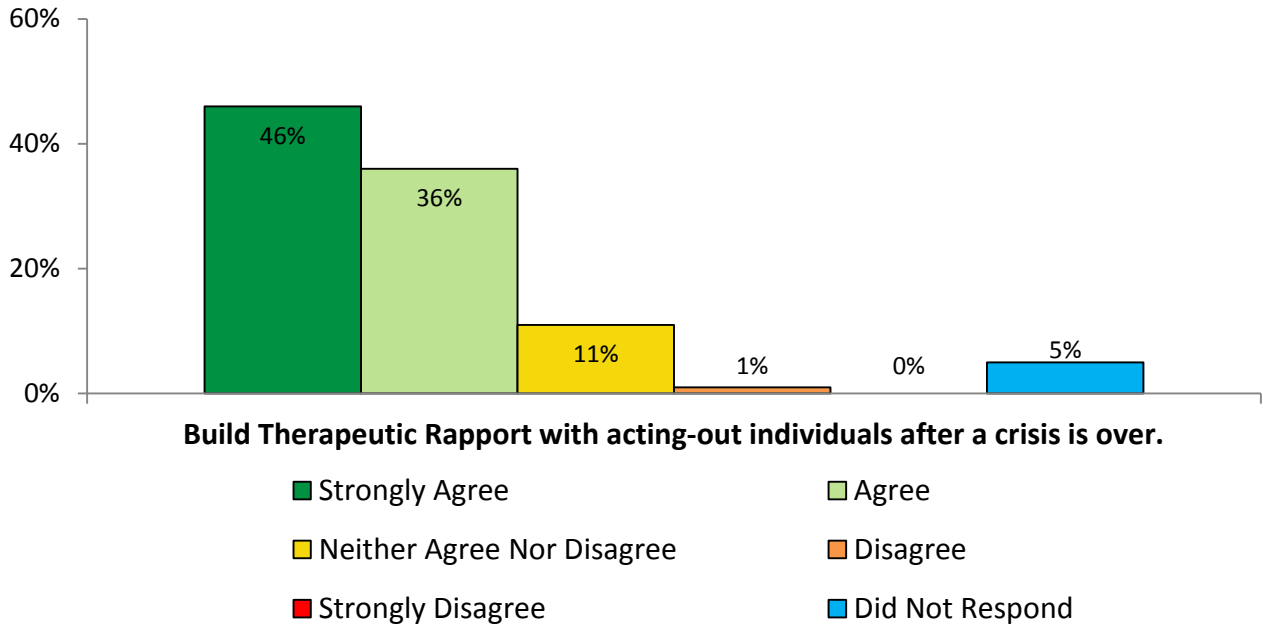
- Strongly Agree
- Agree
- Neither Agree Nor Disagree
- Disagree
- Strongly Disagree
- Did Not Respond



**Implement verbal de-escalation strategies, such as limit setting.**

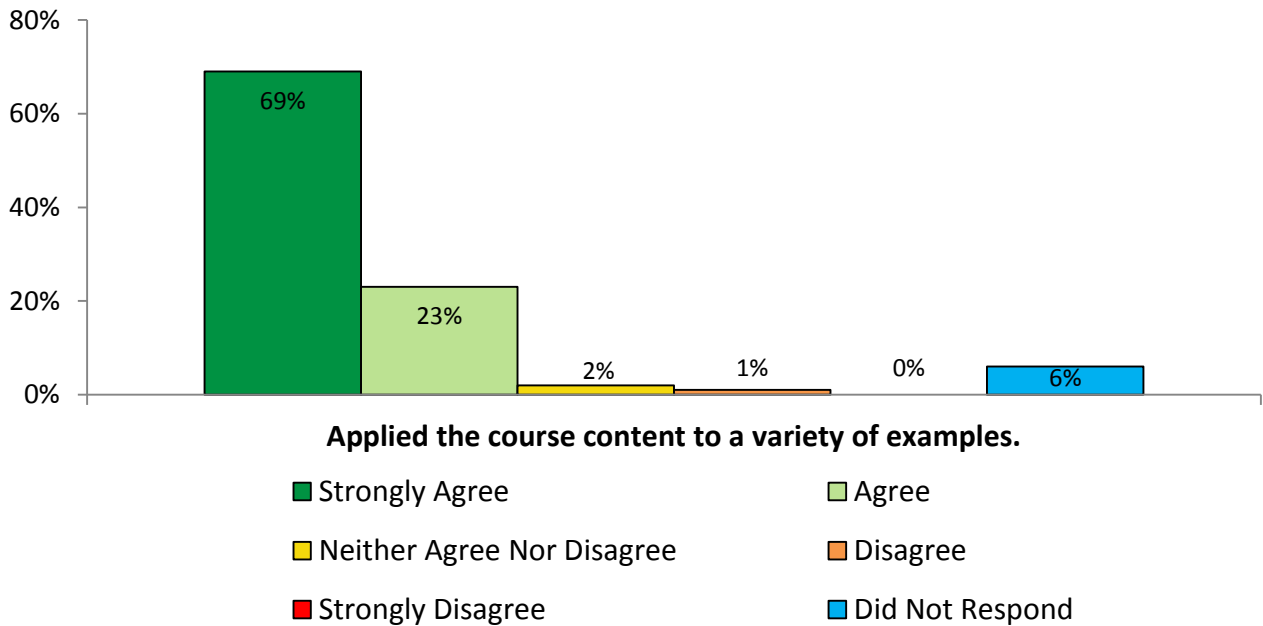
- Strongly Agree
- Agree
- Neither Agree Nor Disagree
- Disagree
- Strongly Disagree
- Did Not Respond



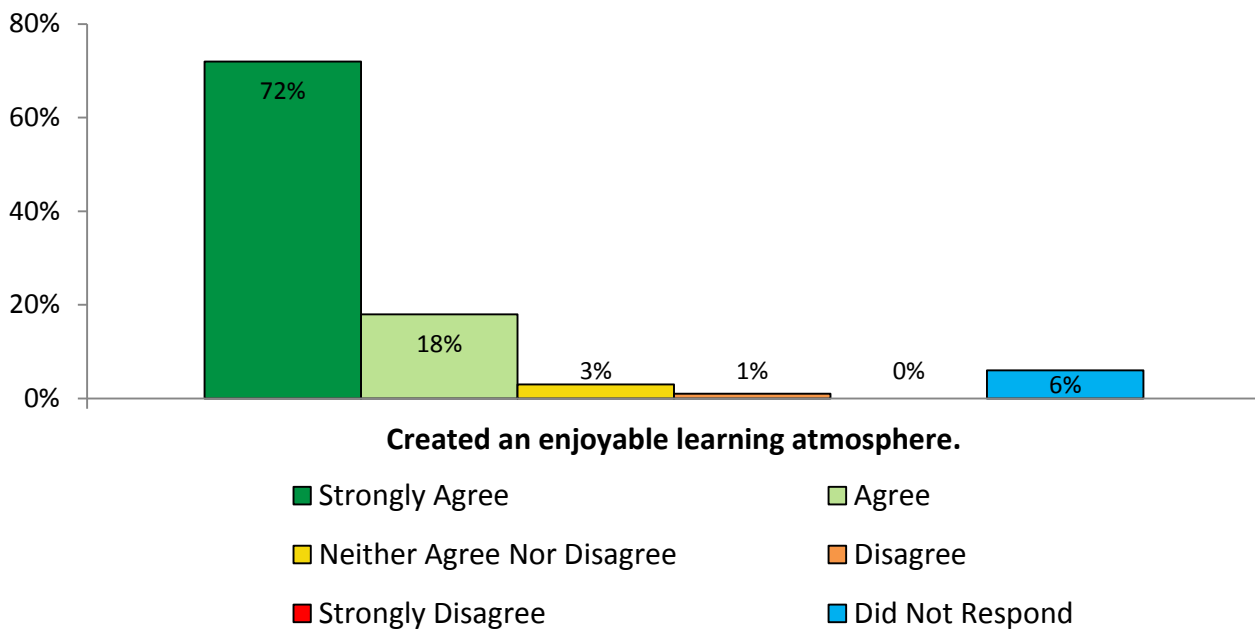
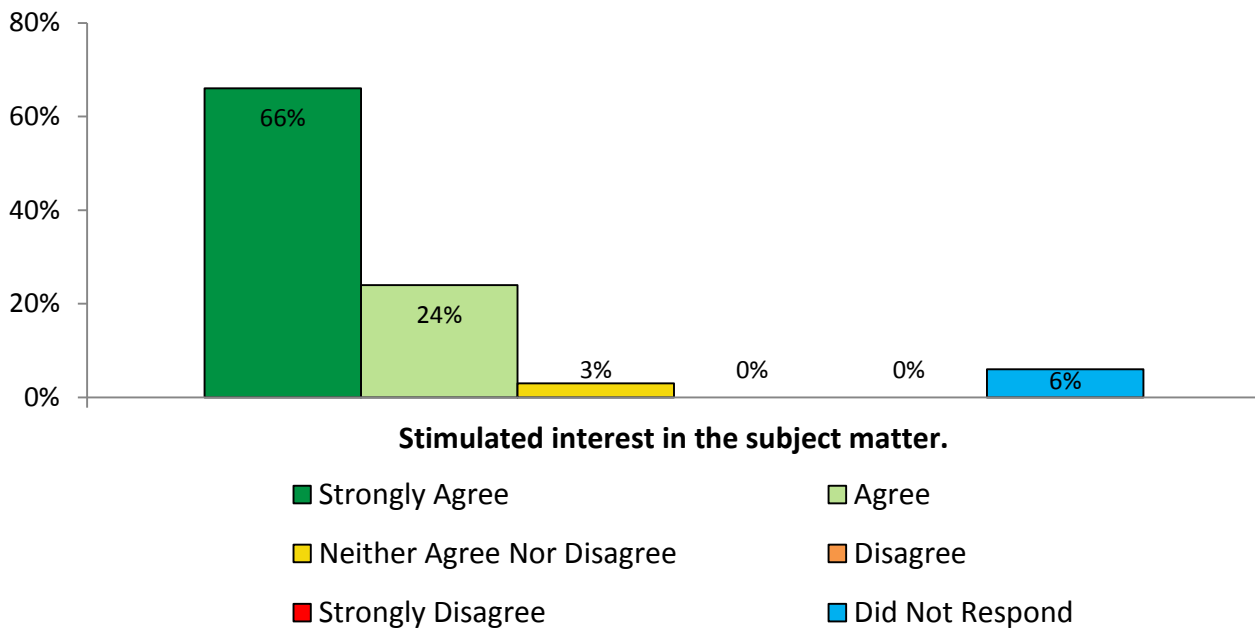


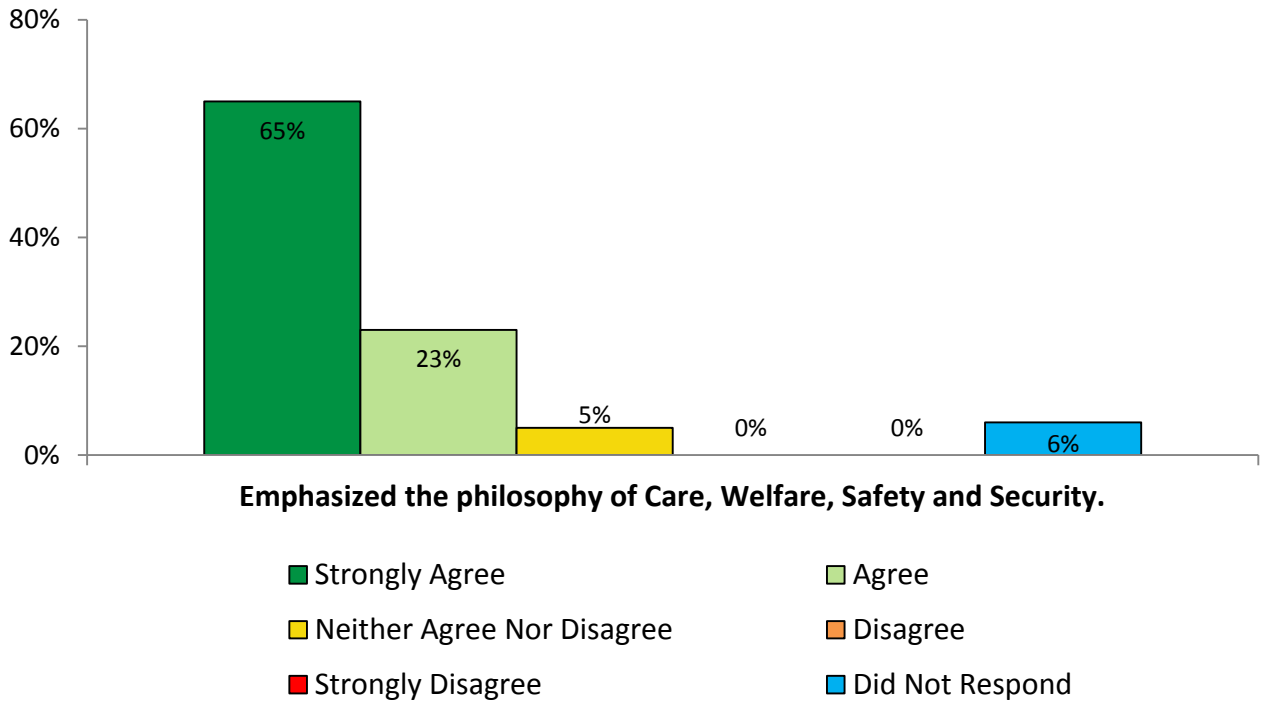
**Instructor**

**During the program, the Instructor:**



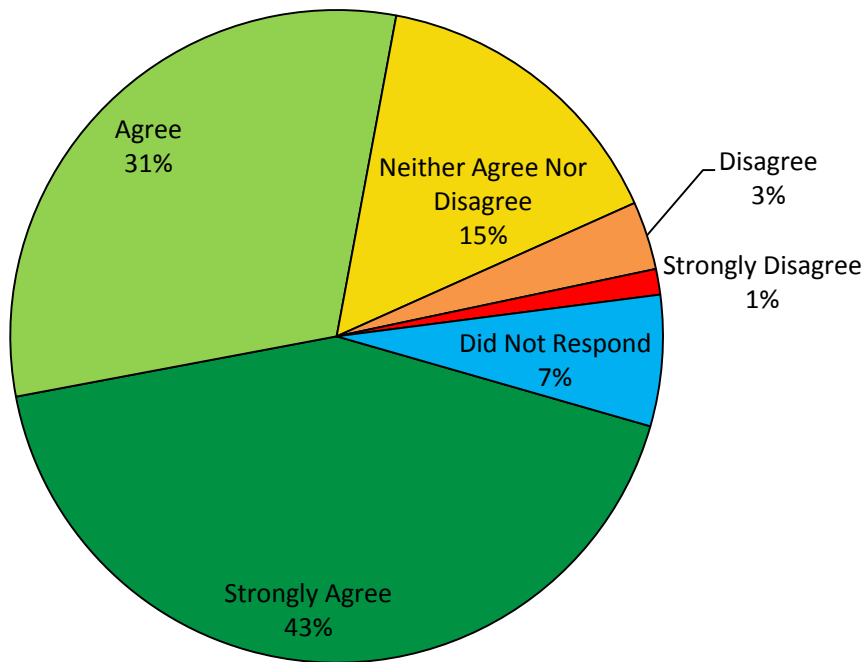
Nonviolent Crisis Intervention Participant Evaluation Summary  
 Initial Trainings - All Trainers  
 Data from trainings held January 25, 2013 through February 26, 2015



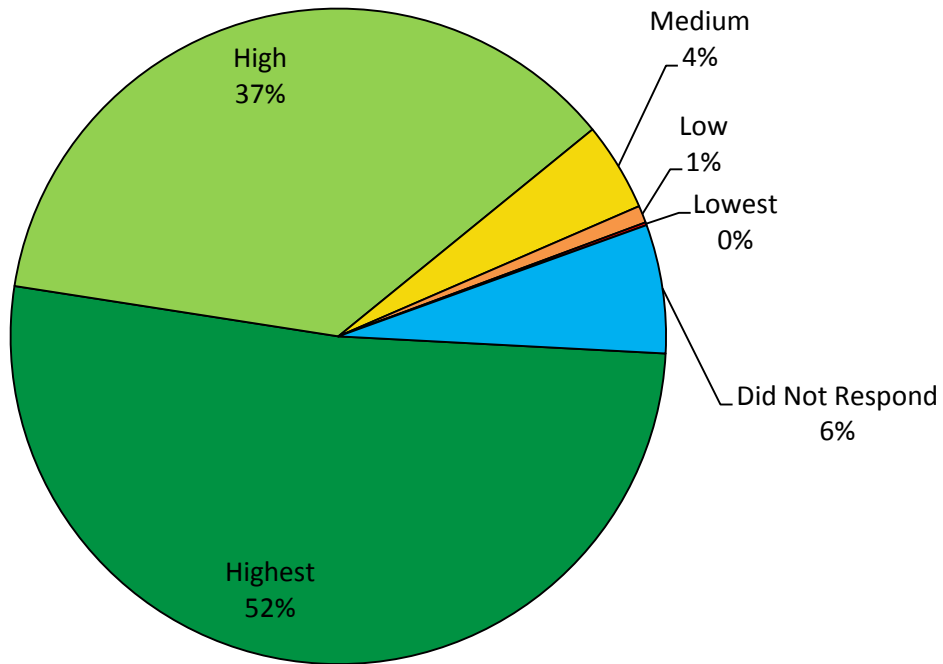


**Content**

**The program content was relevant to my needs.**



**How would you rate the program overall?**



**As a result of this program, I...**

- Have more knowledge/skills/tools to use (199 responses)
- Have a better understanding/am better prepared (145 responses)
- Feel more confident (43 responses)
- Feel more comfortable/safer (35 responses)
- Received a refresher/reminder of already learned information/skills (27 responses)
- Want more hands-on practice/more application in office (17 responses)

## **Additional comments (organized by topic):**

### **Content/Curriculum:**

- Enjoyed role-play/hands-on practice/want more practice (44 responses)
- Too much writing (33 responses)
- Videos used could use updating/be more applicable (9 responses)
- Course was too long (9 responses)

### **Trainers:**

- Instructors were great/knowledgeable/enthusiastic (105 responses)
- Instructors were rusty/too hard to hear (6 responses)

### **Facilities:**

- Too much glare/lighting issues/too hot/too cold (8 responses)

### **Overall comments:**

- Training was great/useful/applicable (110 responses)
- Training was not applicable to current job functions (12 responses)